

For more food, health,
and human
services in the
Philadelphia regional
area visit
211sepa.org
or call
2-1-1 or
866-964-7922 or
Text 898-211

Do you have
suggestions on
how to make this
resource better?
Please call
215-232-7272.

To print additional copies
of the latest version, visit
projecthome.org/wheretoturn

LEGAL SERVICES

- Tenant Legal Aid Referral Line**
267-443-2500 (Live 11am-7pm)
*Eviction prevention resources. Free legal advice
and representation for low-income tenants*
www.phillytenant.org
- Community Legal Services (CLS)**
1424 Chestnut Street, 215-981-3700
Walk-in Mon-Fri: 9am-12pm
Landlord Tenant Housing Mon-Thurs, 9am-11am
1410 W. Erie Avenue, 215-227-2400
Walk-in: Mon, Wed, Fri: 9am-12pm
SSI Appeal & Utilities Mon, Wed, Fri: 8:30am-12pm
clsphila.org/get-help
- Homeless Advocacy Project (HAP)**
215-523-9595 or 1-800-837-2672
Weekly free legal clinics in various locations.
homelessadvocacyproject.org
- Chosen 300 West**
3959 Lancaster Avenue, 215-243-0300
Mon: 5 -7pm (By Appt) *Expungement Services*
- BENEFITS ACCESS**
- BenePhilly** 1515 Fairmount Ave, 215-320-6193
Mon-Fri: 9-5pm
Walk-ins welcome.
Food stamps, medical benefits & state benefits.
- Philly Restart** 18th Street & Vine Street
Mon: 4-5pm *Vouchers for PennDOT ID or PA birth
certificate given with referral letter from shelter or
agency. Meal served.*

WHERE TO TURN
**To Help People Who Are
Homeless** 3/1/2019

**24-Hour Homeless
Outreach Hotline:**
215-232-1984
1-877-222-1984



Project HOME
Outreach Coordination Center
1515 Fairmount Avenue
Philadelphia, PA 19130
Office hours: Mon, Tue, Thurs, Fri: 8am-4pm
Wed: 8am-2pm

The Outreach Coordination Center is
funded by the City of Philadelphia.

None of us are home until all of us are home.
www.projecthome.org

SHELTERS

Philadelphia Homeless Outreach Hotline
215-232-1984

Families/Single Women Seeking Emergency Housing Services
Office of Homeless Services
(OHS) Apple Tree Family Center
INTAKE: Mon-Fri: 7-3pm 1430 Cherry Street,
215-686-7150, 7151, or 7153

Families Only Emergency Housing After-Hours Services (OHS), Red Shield Family Residence
INTAKE: Holidays & Weekends: After 3pm
1715 N. Broad Street, 215-787-2887

Single Women Only Emergency Housing Services (OHS)
After-Hours Services (OHS)
Gaudenzia's House of Passage, Kirkbride Center
INTAKE: Holidays & Weekends: After 4pm
48th Street and Haverford Avenue
(48th Street side entrance), 215-471-2017

Single Men Seeking Emergency Housing Services (OHS), The Roosevelt Darby Center
INTAKE: Mon-Fri: 7-3pm
802 North Broad Street, 215-685-3700

Single Men Emergency Housing After-Hours Services (OHS) Station House
INTAKE: Daily: After 4pm. Holidays & Week-ends: 24 hours.
2601 N. Broad Street (rear entrance)
215-225-9230

SHELTERS

Men Sunday Breakfast Rescue Mission
INTAKE: Daily 7PM
302 N. 13th Street, 215-922-6400

To register complaints about shelter, transitional and permanent housing, and rapid rehousing:

Office of Homeless Services Participant Comment Line
215-686-4700 or ohs-generalinfo@phila.gov

DAY/DROP-IN CENTERS

The Hub of Hope

1401 Arch Street, 215-309-5225
Suburban Station Concourse - Lower Level
Mon-Fri: 7am-7pm; Sat & Sun: 3pm-7pm
Dinner: Fri-Sun: 4pm-5:15pm
Medical: Tues & Wed 1pm-5pm, Thurs 9am-5pm
Dental: Tues 1-4:30pm, Thurs 8:30am-12pm
Coffee & snacks, case management, recovery groups, showers/laundry

Welcome Center

Lutheran Church of the Holy Communion
211 Sansom Street, 215-567-3668
Fri: 12pm Lunch; 12-4pm Activities

Philadelphia Recovery Community Center (PRCC)

1701 Lehigh Ave, 215-223-7700
Mon-Wed: 10-6pm; Thurs-Fri: 11:30-7:30
Group and individual recovery support

A New Life Recovery Learning Center
319 Spring Garden Street, 267-507-3529
Mon-Fri: 8am-4pm

VETERANS

National 24-Hour Hotline for Veterans who are Homeless (or At-Risk of Homelessness)
1-877-4AID-VET (824-3838)
The Perimeter (Veteran Services)
213-217 N. 4th Street (at Arch Street)
215-923-2600
Mon-Fri: 8:30-4:30pm
Showers, haircuts, food, clothing, laundry, counseling, shelter, transportation

Face to Face

2709 N. Broad Street, 1st floor, 267-507-3470
Office: Mon-Fri: 9-5pm
Recovery & peer support, life & job coaching
St. John's Hospice (Men)
1221 Race Street, 215-563-7763
Mon-Fri (except Tues): 8:30am
Clothing and showers (Mon for seniors, veterans, disabled only);
Lunch: Mon-Fri 12-1pm
Case management: 12-2:30pm
123 East Price St, 215-849-0179
Fri, Sat, Mon, Tues: 9am-2pm,
Sun 10:30am-3:45pm
Free meals, social services, health center, legal

DROP-IN CENTERS

Continued

Continued

HUMAN TRAFFICKING

National Human Trafficking Hotline
1-888-373-7888
Reporting, legal services, interpretation, social services, referral

HEALTHCARE

EMERGENCY Go to emergency room or call 911

NON-EMERGENCY

Stephen Klein Wellness Center, Project HOME

2144 Cecil B. Moore Avenue, 215-320-6187

Mon-Fri: 9-4:30pm (appointments preferred)

Medical clinic, dental treatment, counselling, health insurance enrollment (Bus options: 3, 33 and 61)

Fairmount Health Center

1412-22 Fairmount Avenue, 215-235-9600

Mon-Fri: 8:30-5pm (walk-ins welcome)

Co-pays on sliding scale from \$20 to \$40

Fairmount Health Center-Our Brother's Place

907 Hamilton Street, 215-985-1600

Tues & Thurs: 9am-4pm, Thurs: 7-8:30pm

Mary Howard Health Center

125 S. 9th Street, 215-592-4500

Appointment Hours Mon-Fri: 9:30-5:00pm

Walk-ins Mon-Thurs: 7am

House of Grace Catholic Worker Clinic

1813 East Hagert Street, 215-423-0222

Tues: 9:30-11:30am, 4:30-6:30pm

Weds: 9:30-11:30am; Thurs: 4:30-6:30pm

Fri: 11:30am-1:30pm

Walk-in health clinic, showers

GET UP

3130 Kensington Avenue, 215-888-2448

Mon-Fri: 9am-4pm

Free HIV/STI Testing

Philadelphia FIGHT Community Health Centers

Jonathan Lax Center

1233 Locust St., 4th floor, 215-790-1788

HIV primary medical care for adults

John Bell Health Center

1207 Chestnut St., 3rd floor, 267-725-0252

Primary medical clinic for adults

Y-HEP Youth Health Center

1207 Chestnut St., 5th floor, 215-344-1632

Primary medical care for youth (Ages 13-24)

RECOVERY RESOURCES

Alcohol & Other Drug Information and Recovery

Support Line (24-hour) 800-221-6333

NET Access Point

499 N. 5th St., 215-451-7114

24/7 access to treatment; no appointment needed

SYRINGE EXCHANGE

Prevention Point Philadelphia

2913 Kensington Avenue, 215-634-5272

Mon-Thurs: 12pm-4:30pm, Fri: 12pm-3pm

HIV testing, drop-in center, street side health project, safer use supplies on M-W-F, overdose and naran training daily

MENTAL HEALTH SUPPORT

Suicide Hotline 1-800-273-TALK (8255)

Office of Behavioral Health Emergency and

Information Line (24-hour Mental Health

Delegate Line) 215-685-6440

Mercy Hospital of Philadelphia Crisis Response

Center (CRC) 501 S. 54th Street, 215-748-9525

Hall Mercer Crisis Response Center (CRC) -

Pennsylvania Hospital 245 S. 8th Street

215-829-LIFE (5433) - Crisis Team

Mary Howard Health Center

125 S. 9th Street, 215-592-4500

Walk-ins Mon & Tues: 6:30-6:45am

To report complaints about

mental health treatment:

Consumer Satisfaction Team

520 Delaware Avenue, 7th Floor

215-923-9627

YOUTH SERVICES

Covenant House Crisis Center

(Ages 21 & Under)

31-43 East Armat Street, 215-951-5411

24-Hour Hotline 1-800-999-9999

Youth Emergency Services (YES)

Center for Runaway Youth (Ages 12-17)

24-Hour Hotline & Intake 1-800-371-SAFE(7233)

Valley Youth House (Ages 12-21)

1500 Sansom Street #300A, 215-925-3180

Street outreach and transitional housing (including LGBTQ)

PathWays PA Basic Center Program

(Ages 14-17, females only)

5013 Hazel Avenue, 215-397-4287

Services and housing

Forget Me Knot Youth Services (Ages 13-18)

2321 N Broad Street, 215-223-3621

Services, Emergency Shelter (including LGBTQ)

LGBTQ SERVICES

Attic Youth Center (Ages 14-23)

255 S. 16th Street, 215-545-4331

Mon & Tues: 11am-7pm

Wed & Fri: 1pm-8pm

HIV testing, individual counseling, social activities, and safe environment for youth

Mazzoni Center

809 Locust Street, 215-563-0658

Mon & Tues: 9am-7pm

Wed-Fri: 9am-5pm

Medical care, counseling, HIV testing, trans health services, support groups

Mazzoni Center, Washington West Project

1201 Locust Street, 215-985-9206

HIV walk-in testing

Mon-Fri: 9am-8:30pm; Sat: 1-4:30pm

STI walk-in testing

Tues: 1-6pm, Thurs: 6-8:30pm,

Fri: 2-5pm, Sat: 1-4pm

Trans-health Information Project (TIP)

149 W Susquehanna Ave

Educational workshops, group support

267-457-3912 toll free: 866-222-3871

DOMESTIC VIOLENCE

Philadelphia Domestic Violence Hotline

1-866-723-3014 or 1-866-SAFE-014

Emergency shelter, transitional housing, referral, and legal representation

Women Organized Against Rape (WOAR)

24-Hour Crisis Hotline: 215-985-3333

Advocacy, counseling, and education services

Women Against Abuse

Legal Center: 215-686-7082

MEALS

WOMEN, MEN & FAMILIES

St. Francis Inn

2441 Kensington Avenue, 215-423-5845

Breakfast Tues, Wed, Thurs: 10-11am

Lunch Fri, Sat, Sun: 11:30-1pm

Dinner Mon, Tues, Wed, Thurs: 4:30-6pm

Clothing Tues-Thurs: 10-12pm

Dinner Sun: 6-7:30pm

Phone usage, resource referral

Arch Street Methodist Church

Corner of Broad & Arch Streets, 215-568-6250

Dinner Sun: 6-7:30pm

Mt. Olive Holy Temple

1469 N Broad Street, 215-765-3372

Lunch Tues: 12-2pm

MEALS *Continued*

Helping Hands

6th Street & Green Street, 215-627-1656

Lunch Sun: 12:30pm Service followed by meal

Broad Street Ministry

315 S. Broad Street, 19107, 215-735-4847

Lunch Mon-Fri: 12pm-1pm,

Mail Pick-up Mon-Fri 11:30am-2pm

Open Mon-Fri: 11:30am-3pm

Health Services, Personal Care Items, Art

Chosen 300 Center City (Spring Garden)

1116 Spring Garden Street, 215-765-9806

Breakfast Sun: 10am & Support group Sun: 8am

Lunch Tues: 12pm (Learning Lunch)

Dinner Mon, Wed, Fri: 6pm; Sat: 5pm (Nov-Apr);

(May-Oct is at 16th & Ben Franklin Parkway)

Computer Lab Mon, Wed, Fri: 12-2pm

Haircuts 4th Mon: 10-2pm

Chosen 300 West

3959 Lancaster Avenue, 215-243-0300

Breakfast Sun: 10am

Dinner Mon, Fri: 6pm

Learning Meal Wed: 6:30pm

Haircuts 2nd Mon: 10am to 2pm

St. Mark's Soup Bowl

1625 Locust Street, 215-735-1416

Breakfast Sat: 7-9am

Sunday Breakfast Rescue Mission

302 N. 13th Street, 215-922-6400

Daily: Breakfast 7am; Lunch 12pm; Dinner 6pm

Old Pine Community Center

401 Lombard Street, 215-627-2493

Sack breakfast Mon-Fri: 7:30-10:00am

Sack lunch Mon-Fri 11:30am-1:30pm

Showers Fri: 7:00-7:30am; Sun: 7:30-8:20am

Breakfast Sun: 8:00-9:30am

Bright Hope Baptist Church

1601 N. 12th Street, 215-232-6004

Dinner Mon-Thurs: 6pm

Church of the Advocate

1801 Diamond Street, 215-978-8000

Lunch Mon-Fri: 12-2pm

WOMEN ONLY MEALS

Women of Hope

1210 Lombard Street, 215-732-1341

Lunch Mon-Fri: 12-1pm

Showers Tues & Thurs: 11-11:45am

MEN ONLY MEALS

Our Brother's Place

907 Hamilton Street, 215-985-1600

Daily: 12pm Lunch & Showers

Old St. Joseph Church

321 Willings Alley, 215-923-1733

Lunch Tues, Thurs & Sat: 11:30-1:30pm

St. John's Hospice

1221 Race Street, 215-563-7763

Lunch Mon-Fri (except 2nd Tues) 12-1pm

Dinner Mon, Wed, Fri: 4:30pm (sign up at 4pm)

Clothes and Showers: Mon, Tues, Wed, Fri 8:30am

(sign up the day before; Mon is seniors & vets only)

Social Services: Mon-Fri 12-2:30pm

Health Services (Nurse): Mon, Fri 8:30am-2pm