

*social services, referral*  
*Reporting, legal services, interpretation,*  
*1-888-373-7888*

## HUMAN TRAFFICKING

**National Human Trafficking Hotline**  
Shows, haircuts, food, clothing, laundry,  
counseling, shelter, transportation  
Mon-Fri: 8:30-4:30pm  
215-923-2600  
The Perimeter (Veteran Services)  
213-217 N. 4<sup>th</sup> Street (at Arch Street)  
1-877-4AID-VET (824-3838)

## National 24-Hour Hotline for Veterans who are Homeless (or At-Risk of Homelessness)

**VETERANS**  
Free meals, social services, health center, legal  
Sun 10:30am-3:45pm  
Fri, Sat, Mon, Tues: 9am-2pm,  
123 East Price St, 215-849-0179  
Face to Face  
Case management: 12-2:30pm  
Lunch: Mon-Fri 12-1pm  
veterans, disabled only);  
Clothing and showers (Mon for seniors,  
Mon-Fri (except 2nd Tues): 8:30am  
1221 Race Street, 215-563-7763

**St. John's Hospice (Men)**  
Recovery & peer support, life & job coaching  
Office: Mon-Fri: 9-5pm  
2709 N. Broad Street, 1<sup>st</sup> floor, 267-507-3470  
The Well  
IN TAKE: Daily 7PM  
Men Sunday Breakfast Rescue Mission  
302 N. 13<sup>th</sup> Street, 215-922-6400

## DAY/DROP-IN CENTERS

**The Hub of Hope**  
1401 Arch Street, 215-309-5225  
Suburban Station Concourse - Lower Level  
Mon-Fri: 7am-7pm; Sat & Sun: 3pm-7pm  
Dinner: Fri-Sun: 4pm-5:15pm  
Medical: Tues & Wed 1pm-5pm,  
Thurs 9am-5pm  
Coffee & snacks, case management,  
recovery groups, showers/laundry  
Welcome Center  
Lutheran Church of the Holy Communion  
211 Sansom Street, 215-567-3668  
Fri: 12pm Lunch; 12-4pm Activities  
Philadelphia Recovery Community Center  
(PRCC)  
1701 Lehigh Ave, 215-223-7700  
Mon-Wed: 10-6pm; Thurs-Fri: 11:30-7:30  
Group and individual recovery support  
A New Life Recovery Learning Center  
319 Spring Garden Street, 267-507-3529  
Mon-Fri: 8am-4pm

## SHELTERS

*Continued*

## LEGAL SERVICES

**Tenant Legal Aid Referral Line**  
267-443-2500 (Live 11am-7pm)  
Eviction prevention resources. Free legal advice  
and representation for low-income tenants  
[www.phillytenant.org](http://www.phillytenant.org)

**Community Legal Services (CLS)**  
1424 Chestnut Street, 215-981-3700  
Walk-in Mon-Fri: 9am-12pm  
Landlord Tenant Housing Mon-Thurs, 9am-11am  
1410 W. Erie Avenue, 215-227-2400  
Walk-in: Mon, Wed, Fri: 9am-12pm  
SSI Appeal & Utilities Mon, Wed, Fri: 8:30am-12pm  
[clsphila.org/get-help](http://clsphila.org/get-help)

**Homeless Advocacy Project (HAP)**  
215-523-9595 or 1-800-837-2672  
Weekly free legal clinics in various locations.  
[homelessadvocacyproject.org](http://homelessadvocacyproject.org)

**Chosen 300 West**  
3959 Lancaster Avenue, 215-243-0300  
Mon: 5 -7pm (By Appt) Expungement Services

## BENEFITS ACCESS

**BenePhilly** 1515 Fairmount Ave, 215-320-6193  
Mon-Fri: 9-5pm  
Walk-ins welcome.  
Food stamps, medical benefits & state benefits.

**Philly Restart** 18th Street & Vine Street  
Mon: 4-5pm Vouchers for PennDOT ID or PA birth  
certificate given with referral letter from shelter or  
agency. Meal served.

**Philadelphia Homeless Outreach Hotline**  
215-232-1984  
Families/Single Women Seeking Emergency  
Housing Services, Office of Homeless Services  
(OHS) Apple Tree Family Center  
IN TAKE: Mon-Fri: 7-3pm 1430 Cherry Street,  
215-686-7150, 7151, or 7153  
Families Only Emergency Housing After-Hours  
Services (OHS), Red Shield Family Residence  
IN TAKE: Holidays & Weekends: After 3pm  
715 N. Broad Street, 215-787-2887  
Single Women Only Emergency Housing  
After-Hours Services (OHS)  
Gaudenzia's House of Passage, Kirkbride Center  
IN TAKE: Holidays & Weekends: After 4pm  
48th Street and Haverford Avenue  
(48th Street side entrance), 215-471-2017  
Single Men Seeking Emergency Housing  
Services (OHS), The Roosevelt Darby Center  
IN TAKE: Mon-Fri: 7-3pm  
802 North Broad Street, 215-685-3700

## SHELTERS

*Continued*

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## WHERE TO TURN

To Help People Who Are  
Homeless 12/1/2018

**24-Hour Homeless  
Outreach Hotline:**  
215-232-1984  
1-877-222-1984



**Project HOME**  
**Outreach Coordination Center**  
1515 Fairmount Avenue  
Philadelphia, PA 19130  
Office hours: Mon, Tue, Thurs, Fri: 8am-4pm  
Wed: 8am-2pm

The Outreach Coordination Center is  
funded by the City of Philadelphia.

None of us are home until all of us are home.

[www.projecthome.org](http://www.projecthome.org)

For more food, health,  
and human  
services in the  
Philadelphia regional  
area visit

**211sepa.org**  
or call  
2-1-1 or  
866-964-7922 or  
Text 898-211

Do you have  
suggestions on  
how to make this  
resource better?

Please call  
215-232-7272.

To print additional copies  
of the latest version, visit  
[projecthome.org/wheretoturn](http://projecthome.org/wheretoturn)

## MEDICAL

**EMERGENCY** Go to emergency room or call 911

### **NON-EMERGENCY**

#### **Stephen Klein Wellness Center, Project HOME**

2144 Cecil B. Moore Avenue, 215-320-6187  
Mon-Fri: 9-4:30pm (appointments preferred)  
*Medical clinic, counselling, health insurance enrollment (Bus options: 3, 33 and 61)*

#### **Fairmount Health Center**

1412-22 Fairmount Avenue, 215-235-9600  
Mon-Fri: 8:30-5pm (walk-ins welcome)  
*Co-pays on sliding scale from \$20 to \$40*

#### **Fairmount Health Center-Our Brother's Place**

907 Hamilton Street, 215-985-1600  
Tues & Thurs: 9am-4pm, Thurs: 7-8:30pm

#### **Mary Howard Health Center**

125 S. 9<sup>th</sup> Street, 215-592-4500  
*Appointment Hours Mon-Fri: 9:30-5:00pm*  
*Walk-ins Mon-Thurs: 7am*

#### **House of Grace Catholic Worker Clinic**

1813 East Hagert Street, 215-423-0222  
Tues: 9:30-11:30am, 4:30-6:30pm  
Wed: 9:30-11:30am; Thurs: 4:30-6:30pm  
Fri: 11:30am-1:30pm  
*Walk-in health clinic, showers*

### **GET UP**

3130 Kensington Avenue, 215-888-2448  
Mon-Fri: 9am-4pm  
*Free HIV/STI Testing*

### **Philadelphia FIGHT Community Health Centers**

Jonathan Lax Center  
1233 Locust St., 4<sup>th</sup> floor, 215-790-1788  
*HIV primary medical care for adults*

John Bell Health Center  
1207 Chestnut St., 3<sup>rd</sup> floor, 267-725-0252  
*Primary medical clinic for adults*

Y-HEP Youth Health Center  
1207 Chestnut St., 5<sup>th</sup> floor, 215-344-1632  
*Primary medical care for youth (Ages 13-24)*

### **RECOVERY RESOURCES**

**Alcohol & Other Drug Information and Recovery Support Line (24-hour)** 800-221-6333

### **NET Access Point**

499 N. 5<sup>th</sup> St., 215-451-7114  
*24/7 access to treatment; no appointment needed*

### **SYRINGE EXCHANGE**

**Prevention Point Philadelphia**  
2913 Kensington Avenue, 215-634-5272  
Mon-Thurs: 12pm-4:30pm, Fri: 12pm-3pm  
*HIV testing, drop-in center, street side health project, safer use supplies on M-W-F, overdose and narcan training daily*

### **MENTAL HEALTH SUPPORT**

**Suicide Hotline** 1-800-273-TALK (8255)

**Office of Behavioral Health Emergency and Information Line (24-hour Mental Health Delegate Line)** 215-685-6440

**Mercy Hospital of Philadelphia Crisis Response Center (CRC)** 501 S. 54<sup>th</sup> Street, 215-748-9525

**Hall Mercer Crisis Response Center (CRC) - Pennsylvania Hospital** 245 S. 8<sup>th</sup> Street  
215-829-LIFE (5433) - Crisis Team

#### **Mary Howard Health Center**

125 S. 9th Street, 215-592-4500  
*Walk-ins Mon & Tues: 6:30-6:45am*

**To report complaints about mental health treatment:**

**Consumer Satisfaction Team**  
520 Delaware Avenue, 7th Floor  
215-923-9627

## YOUTH SERVICES

### **Covenant House Crisis Center**

(Ages 21 & Under)  
31-43 East Armat Street, 215-951-5411  
24-Hour Hotline 1-800-999-9999

### **Youth Emergency Services (YES)**

**Center for Runaway Youth** (Ages 12-17)  
24-Hour Hotline & Intake 1-800-371-SAFE(7233)

### **Valley Youth House** (Ages 12-21)

1500 Sansom Street #300A, 215-925-3180  
*Street outreach and transitional housing (including LGBTQ)*

### **PathWays PA Basic Center Program**

(Ages 14-17, females only)  
5013 Hazel Avenue, 215-397-4287  
*Services and housing*

### **Connection Training Services**

**Youth Transition Center** (Ages 14-17)  
5738 Thomas Avenue, 267-969-7272  
*Shelter, counseling, 24-hour intake*

### **Forget Me Knot Youth Services** (Ages 13-18)

2321 N Broad Street, 215-223-3621  
*Services, Emergency Shelter (including LGBTQ)*

## LGBTQ SERVICES

### **Attic Youth Center (Ages 14-23)**

255 S. 16th Street, 215-545-4331  
Mon & Tues: 11am-7pm  
Wed & Fri: 1pm-8pm  
*HIV testing, individual counseling, social activities, and safe environment for youth*

### **Mazzoni Center**

809 Locust Street, 215-563-0658  
Mon & Tues: 9am-7pm  
Wed-Fri: 9am-5pm  
*Medical care, counseling, HIV testing, trans health services, support groups*

### **Mazzoni Center, Washington West Project**

1201 Locust Street, 215-985-9206  
*HIV walk-in testing*  
Mon-Fri: 9am-8:30pm; Sat: 1-4:30pm  
*STI walk-in testing*  
Tues: 1-6pm, Thurs: 6-8:30pm,  
Fri: 2-5pm, Sat: 1-4pm

### **Trans-health Information Project (TIP)**

149 W Susquehanna Ave  
*Educational workshops, group support*  
267-457-3912 toll free: 866-222-3871

## DOMESTIC VIOLENCE

### **Philadelphia Domestic Violence Hotline**

1-866-723-3014 or 1-866-SAFE-014  
*Emergency shelter, transitional housing, referral, and legal representation*

### **Women Organized Against Rape (WOAR)**

24-Hour Crisis Hotline: 215-985-3333  
*Advocacy, counseling, and education services*

### **Women Against Abuse**

Legal Center: 215-686-7082

## MEALS

### **WOMEN, MEN & FAMILIES**

#### **St. Francis Inn**

2441 Kensington Avenue, 215-423-5845  
*Breakfast* Tues, Wed, Thurs: 10-11am  
*Lunch* Fri, Sat, Sun: 11:30-1pm  
*Dinner* Mon, Tues, Wed, Thurs: 4:30-6pm  
*Clothing* Tues-Thurs: 10-12pm  
*Dinner* Sun: 6-7:30pm  
*Phone usage, resource referral*

#### **Arch Street Methodist Church**

Corner of Broad & Arch Streets, 215-568-6250  
*Dinner* Sun: 6-7:30pm

## MEALS *Continued*

### **Mt. Olive Holy Temple**

1469 N Broad Street, 215-765-3372  
*Lunch* Tues: 12-2pm

### **Helping Hands**

6<sup>th</sup> Street & Green Street, 215-627-1656  
*Lunch* Sun: 12:30pm *Service followed by meal*

### **Broad Street Ministry**

315 S. Broad Street, 19107, 215-735-4847  
*Lunch* Mon-Fri: 12pm-1pm,  
*Mail Pick-up* Mon-Fri 11:30am-2pm  
*Open* Mon-Fri: 11:30am-3pm  
*Health Services, Personal Care Items, Art*

### **Chosen 300 Center City (Spring Garden)**

1116 Spring Garden Street, 215-765-9806  
*Breakfast* Sun: 10am & *Support group* Sun: 8am  
*Lunch* Tues: 12pm (Learning Lunch)  
*Dinner* Mon, Wed, Fri: 6pm; Sat: 5pm (Nov-Apr);  
(May-Oct is at 16th & Ben Franklin Parkway)  
*Computer Lab* Mon, Wed, Fri: 12-2pm  
*Haircuts* 4th Mon: 10-2pm

### **Chosen 300 West**

3959 Lancaster Avenue, 215-243-0300  
*Breakfast* Sun: 10am  
*Dinner* Mon, Fri: 6pm  
*Learning Meal* Wed: 6:30pm  
*Haircuts* 2nd Mon: 10am to 2pm

### **St. Mark's Soup Bowl**

1625 Locust Street, 215-735-1416  
*Breakfast* Sat: 7-9am

### **Sunday Breakfast Rescue Mission**

302 N. 13<sup>th</sup> Street, 215-922-6400  
*Daily: Breakfast* 7am; *Lunch* 12pm; *Dinner* 6pm

### **Old Pine Community Center**

401 Lombard Street, 215-627-2493  
*Sack Lunch* Daily 8am-6pm  
*Showers* Fri & Sun 7:30-8:15am  
*Breakfast* Sun: 8:30-9:30am

### **Bright Hope Baptist Church**

1601 N. 12th Street, 215-232-6004  
*Dinner* Mon-Thurs: 6pm

### **Church of the Advocate**

1801 Diamond Street, 215-978-8000  
*Lunch* Mon-Fri: 12-2pm

### **WOMEN ONLY MEALS**

#### **Women of Hope**

1210 Lombard Street, 215-732-1341  
*Lunch* Mon-Fri: 12-1pm  
*Showers* Tues & Thurs: 11-11:45am

### **MEN ONLY MEALS**

#### **Our Brother's Place**

907 Hamilton Street, 215-985-1600  
*Daily: 12pm Lunch & Showers*

#### **Old St. Joseph Church**

321 Willings Alley, 215-923-1733  
*Lunch* Tues, Thurs & Sat: 11:30-1:30pm

#### **St. John's Hospice**

1221 Race Street, 215-563-7763  
*Lunch* Mon-Fri (except 2nd Tues) 12-1pm  
*Dinner* Mon, Wed, Fri: 4:30pm (sign up at 4pm)  
*Clothes and Showers:* Mon, Tues, Wed, Fri 8:30am  
(sign up the day before; Mon is seniors & vets only)  
*Social Services:* Mon-Fri 12-2:30pm  
*Health Services (Nurse):* Mon, Fri 8:30am-2pm